# WATER · POWER · PEOPLE

News for our residential customers



## **EWEB** inaugurates fifth Emergency Water Station

Just as your household invests in emergency supplies, EWEB is making investments to make sure safe, reliable water continues to flow, especially in the days and weeks following a natural disaster or other emergency.

This summer, EWEB inaugurated our two newest stations: Lane Events Center and Sheldon Community Center.

Working with community partners like the City of Eugene, Lane County, 4J and Bethel school districts, we now have five, fully operational emergency water wells. Two additional sites are identified for construction in the near future.



Together we prepare! Neighbors gathered at the Sheldon Community Center on Sept. 10 to learn how to use EWEB's Emergency Water Station.

Using the map below, locate the EWEB Emergency Water Station nearest to your home and make a plan for how you would get to the site and transport water in an emergency.



Your community-owned, not-for-profit water and electric utility.

## Three things to do before turning on the heater this fall

As the days get shorter and the nights get colder, many of us will turn on the heat for the first time this season. Before winter sets in, take a few steps to ensure your systems are working properly and efficiently.

#### **1** MAINTAIN THE FILTER

Air filters, although small, do a big job—they maintain the air quality in your home and help your heater run efficiently. Clean or replace furnace filters in the fall and then regularly during the heating season, following manufacturers' recommendations.



#### **O CLEAR THE AREA**

If you have outdoor equipment, check that trees, shrubs and leaves aren't blocking the unit and obstructing airflow. If your furnace is located in the garage or other indoor space, clear away any clutter that may have accumulated around it. To maximize warm air flow, make sure that furniture, rugs and window coverings don't block your vents.

#### O CHECK THE THERMOSTAT

Give the system a test run to make sure your thermostat is functioning properly. If you have a programmable thermostat, make sure the schedule is optimized for comfort and efficiency. For electric forced air and resistance heat, we recommend 68 degrees when you're home and awake, and 7-10 degrees lower at night and when you're away from the house for several hours. If you have a heat pump, set it and forget it at 68 degrees.

#### **O BONUS TIP: REPLACE AN OLDER FURNACE WITH A NEW HIGH-EFFICIENCY SYSTEM**

If your furnace is more than fifteen years old, consider replacing it with a new, high-efficiency heat pump. A heat pump can deliver two to three times more heat energy to a home than the electric energy it consumes. That can mean big savings on your energy bills. EWEB offers rebates and loans on ducted and ductless systems, including expanded rebates for limited income customers. Replace your older furnace before it's time to turn it on, and you can enjoy those savings all winter long. Learn more at eweb.org/saveenergy.

### **Your Board of Commissioners**

- Wards 4 & 5 John Brown (President)
- Wards 6 & 7 Sonya Carlson (Vice President)
- Wards 1 & 8 Matt McRae
- Wards 2 & 3 John Barofsky
- At-large Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

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