

Valued EWEB Customer,

We work hard to control costs and operate as efficiently as possible. Electric and water prices have not increased since 2016. During this time, we have been able to maintain funding for valuable limited income assistance programs, conservation incentives, and infrastructure investments.

After five years of stable prices, it is likely that rising costs of operations and the need to repair aging infrastructure will require an increase in the price of water and electric services in 2022. However, as your community-owned utility, maintaining affordability will always be an important principle.

PROJECTED RATE INCREASES

As of October 2021, we are projecting an average monthly increase of 3.25% for electricity rates and 4% for water rates. Final 2022 prices for residential and non-residential customers will be adopted at the Dec. 7 Board of Commissioners meeting.

WHY RATE INCREASES ARE NEEDED

Our proposed 2022 budget reflects investments to ensure we can continue to provide safe and reliable water and electricity even as critical infrastructure ages and new challenges arise.

Some of the major projects that we are planning and budgeting for include:

- Developing a second source of drinking water and building a treatment plant on the Willamette River
- Rebuilding electric substations to increase capacity and improve reliability
- Upgrading and diversifying drinking water storage facilities
- Repairing and fortifying portions of Leaburg canal
- Upgrading the Carmen-Smith Hydroelectric Project to continue providing access to local carbon-free power generation

PUBLIC RATE-SETTING PROCESS

We begin the rate-setting process annually in the summer. Through a series of public meetings, your elected Board of Commissioners provides direction and customer-owners are invited to provide testimony on any proposed adjustments.

The final budgets and rate proposals will be adopted at the Dec. 7, 2021 Board meeting. Public meeting agendas, materials and video recordings can be found at eweb.org/board.

Learn more at eweb.org/RateInfo.