



# MEMORANDUM

EUGENE WATER & ELECTRIC BOARD

*Rely on us.*

TO: Commissioners Brown, Carlson, Barofsky, Morris and Schlossberg  
FROM: Frank Lawson, CEO & General Manager  
DATE: March 30, 2026 (April 7, 2026, Board Meeting)  
SUBJECT: 2026 Annual Goal Minor Revision(s)  
OBJECTIVE: Action via Consent Calendar

---

## Issue

Management is requesting approval of minor revisions to the 2026 Annual Organizational Goals as approved by the Board in January [\[LINK-January Goals Memo\]](#).

## Background/Discussion

Following Board approval in January, staff have been defining the deliverables necessary to achieve the annual goals including specific actions, milestones, and measures. As part of that development, management is requesting two changes to the goals to better align with the deliverables identified, the resources available, and the priorities identified, as follows:

**(REVISE, As Shown) Goal 3: Disruption Response and Communications** - Improve the use of tools, systems, and processes for ~~planned and~~ **substantial** unplanned **electrical** disruption response and customer communication.

Leveraging changes to systems and processes developed in 2025, EWEB will focus disruption response and communications efforts on improving “Estimated Time of Restoration” (ETOR) for our customer communications during significant electric disruptions beginning in late 2026. This upgrade is significant and of interest to customers.

**(POSTPONE/DELETE) Goal 6: Electric Comprehensive Plan** - Develop a formal, maintainable, and repeatable Electric T&D Comprehensive Plan.

Originally intended as an extension of asset, resource, and load management, EWEB’s 2026 comprehensive planning efforts will focus on preparing for a new Asset Management and Work Management System by shifting resources from Goal 6 to the Operational Asset Management Plans (OAMPs) included in Goal 5. Additionally, it is likely EWEB will need to divert Information System resources to support 2026 Annual Goal No. 7 including the modernization of systems needed to support emerging wholesale electric markets and grid obligations, delaying the Asset/Work Management System modernization to mid-late 2027 (from early 2027).

## Recommendation/Requested Board Action

Approve the edits to Goal 3 and elimination of Goal 6 in the 2026 Annual Organizational Goals via the Consent Calendar (inviting discussion if needed).