

# Meeting Logistics and Facility & Safety Awareness

## MEETING LOGISTICS

Thank you for attending tonight's board meeting.

EWEB management and subject matter experts are present in the room and virtually. The meeting is being live streamed and recorded.

Public testimony is welcome, sign-up forms are available at the back of the room.

Give completed forms to Security staff.

When your name is called to provide testimony, please speak loudly and clearly so everyone can hear you.

## FACILITY & SAFETY AWARENESS

Visitor access is limited to the board meeting room and restrooms.

Restrooms are located on the 1st floor; exit through the interior door at the back of the room and a Security Officer will direct you to the location.

In the event of an emergency, (such as a fire or security incident) follow all instructions given by staff.

If evacuation is required, please calmly proceed to the nearest safe exit as identified and directed by staff and evacuate away from the building to the farthest points in the parking lots to allow clear and immediate access for first responders.

# EWEB Board Meeting

August 5, 2025

Call to Order and Agenda Check

*Please note that presentations may include unaudited information, as well as opinions and recommendations based on the best information available at the time.  
For more context on these topics, we encourage you to refer to the video recording for this meeting.*

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Eugene Water & Electric Board

*Rely on us.*

# Items from Board Members & General Manager

# PUBLIC INPUT

## INSTRUCTIONS



Complete Request to Speak form.

- In person: Hand form to Security Officer or staff seated along the windows.
- Callers: Submit online form any time before 2:00 pm meeting day ([eweb.org/x2936](http://eweb.org/x2936))



Board President announces amount of time each speaker will be offered to present their testimony.

When your name is called, in person speakers may stand or sit at the speaker table.



Callers don't forget to press \*6 to unmute.

Clearly state your name, and optionally your address or ward. Share your views and opinions respectfully.



3 MIN

Keep track of time. In-person speakers can watch the timer at the front of room; all speakers can listen for an audio notification when time has lapsed.

## CODE OF CONDUCT

The Board values relevant community input from diverse perspectives and requests that all persons share their views and opinions in a manner that is productive, respectful, and not disruptive. Speech of any kind that is disruptive will not be tolerated. Anyone who fails to meet this standard may be muted or removed from the meeting.

## WHAT TO EXPECT

- After testimony is heard, each commissioner will have an opportunity to speak if they choose, although by policy, the Board does not engage in a back-and-forth dialog.
- Commissioners do not ordinarily provide responses to public testimony during the meeting; failure to comment does not indicate agreement or disagreement. Any individual commissioner's response is an expression of their own views, not necessarily the collective position of the entire Board.
- The Board may direct staff to respond to specific questions or comments posed by the public; those responses which are for the public good may be posted on EWEB's website.

# Approval of Consent Calendar A

# Approval of Consent Calendar B

# Items removed from Consent Calendar

# Upper Willamette SWCD Investments and Opportunities

*Deborah Hart, AGM & Chief Financial Officer  
Karen Kelley, Chief Operations Officer*



# Potential Ownership Transfer of City-Owned Fire Hydrants

Frank Lawson, CEO & General Manager

Deborah Hart, AGM & Chief Financial Officer

Karen Kelley, Chief Operations Officer

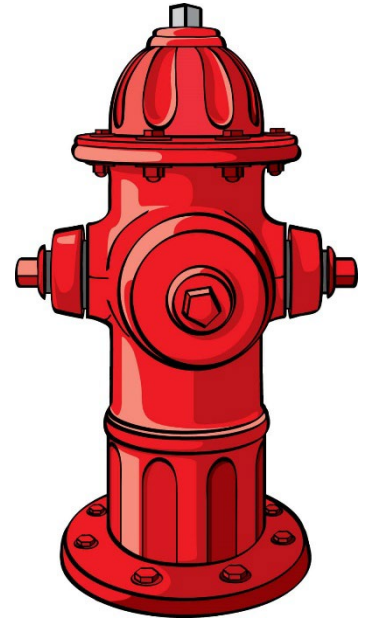
August 5, 2025

EUGENE WATER & ELECTRIC BOARD



# Objective

Management is seeking guidance and Board endorsement to develop a resolution to guide negotiations with the City of Eugene on a potential ownership transfer of city-owned fire hydrants



# Opportunity Overview

## Background

- 3,900 of 4,500 Hydrants (Avg. Age = 35 Years, 350 Before 1960)
- Common Municipal DW Agency Ownership
- EWEB Commissioned Hydrant Study

## Benefits

- EWEB: Protection of Water System, Efficiencies, Quality Complaints
- Community: Improved Maintenance - Public Safety, Water Quality, Target Service Levels

## Risks

- Reputational, Financial, Compliance, Legal

## Costs

- Annual \$850,000 (~2% Revenue Requirement Impact) at Replacement Rate of 60/Year
- Negotiate w/ COE financial/non-financial value

	Annual Replacement Rate	Oldest Hydrant Age at Replacement <sup>2</sup>
Status Quo Replacement Rate <sup>1</sup>	20	120 years old
EWEB recommended Minimum Replacement Rate	40	98 years old
EWEB Preferred Replacement Rate	60	66 years old

1. Recent hydrant replacement rate 2020-2023 was approximately 27 hydrants/year, excluding car hit hydrants but there is significant variability in this rate.

2. At end of 75-year planning period.

# Potential Fire Hydrant Ownership Transfer

## **Comments & Guidance**

Management is seeking guidance and Board endorsement to develop a resolution to guide negotiations with the City of Eugene on a potential ownership transfer of city-owned fire hydrants

# Quarterly Operating Update: 2025 – Q2

## Revised Annual Goals

Frank Lawson, CEO & General Manager

August 5, 2025

EUGENE WATER & ELECTRIC BOARD



# Agenda

## Part 1

Performance Summary/Status – Year-to-Date EWEB Operations  
Status of 2025 Annual Goals (Approved February)  
Commissioner Comment





## Part 2

Revised Goals (EWEB Business Management System & Strategic Compass)  
Commissioner Comments & Guidance  
Approval – Revised Annual Goals

# Performance Summary/Status – Year-to-Date EWEB Operations





- Electric “Increase in Net Position” (Net Income) at \$13.5MM (+\$2.3MM to Budget)  
Water Increase in Net Position Favorable by \$3.3MM
- OSHA Cases per 100,000 Exposure Hours Below (Favorable) 3-Year Average (0.92 vs. 1.17)  
Preventative: Active “Good Catch” Report Engagement (172 YTD vs. 3-Year Avg. of 77)
- Electric Reliability Favorable to Benchmarks; Pre-Fire Season Preparation Completed
- Most Drinking Water Quality and Delivery Favorable to Benchmarks (Breaks/100Miles Unfavorable)
- Customer Response included 66,000 calls at 181 seconds in Q2 & 11-minute Avg. Handle Time
- Customer Assistance includes \$900,000 (EWEB Customer Care) & \$965,000 (LIHEAP) Distributed in 2025 YTD and 4,540 MWhs of Energy Efficiency & Conservation so far.

# Goal Status/Progress

Goal/Description	Status	Comment(s)
Goal 1 – ONGOING OPERATIONAL EFFICIENCY & EFFECTIVENESS		Mixed
(a) Performance Measures & Benchmarking		Highly Regulated Sectors, plus OSHA, APPA, AWWA
(b) Major Project Status		See EL-1 Report (Appendix C & D) & Capital Summaries (E & F)
Goal 2 – SUCCESSION PLANS (Leadership & Vulnerable Positions)		In-Process: Business Impact Analysis of 5 Business Lines will determine most critical and vulnerable positions.
Goal 3 – ENERGY SUPPLY CONTRACT - BPA		Board Resolution Approved: July 8, 2025. Contract execution expected by year-end.
Goal 4 – EWEB LIMITED INCOME PROGRAMS		In-Process: 2023-2025 Data Assessment (Assistance, Late Fees, Disconnections, Customer Touch Points) Board Update: October Pre-Pay Postponed Until 2026 (Technology Pre-Requisites)



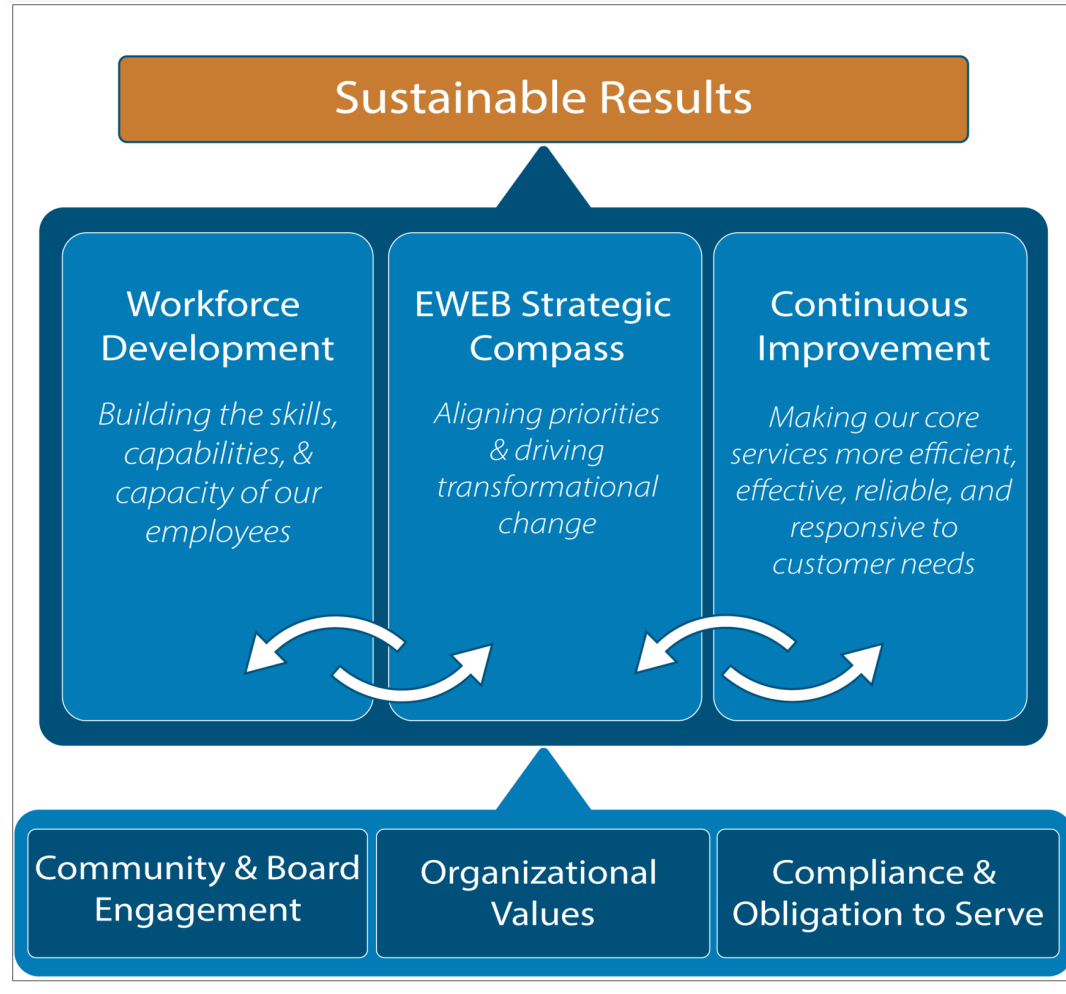
# Goal Status/Progress

Goal/Description	Status	Comment(s)
Goal 5 – RATE DESIGN (Fixed/Variable Costs, Residential Demand)	 Below Target	Rate Design preparation will focus on Fixed/Variable Analysis, McKenzie Valley Rate, Time-Based Pricing Pilot Preparation (major account in 2026). Residential Demand Postponed.
Goal 6 – ASSET MANAGEMENT PLANS (3 of 5 Asset Families)	 Below Target	Focusing on Electric & Water Operational Asset Management Plans (OAMPs)
Goal 7 – ENVIRONMENTAL / CLIMATE CHANGE POLICIES	 On Target	Updated emissions data and calculations commence internal review starting September.
Goal 8 – ENERGY EFFICIENCY PROGRAMS / RENTAL SEGMENT	 On Target	Segmentation data being gathered for further Board discussion this fall.

# 2024-Q1 Quarterly Operating Results/Update

## **Questions & Comments**

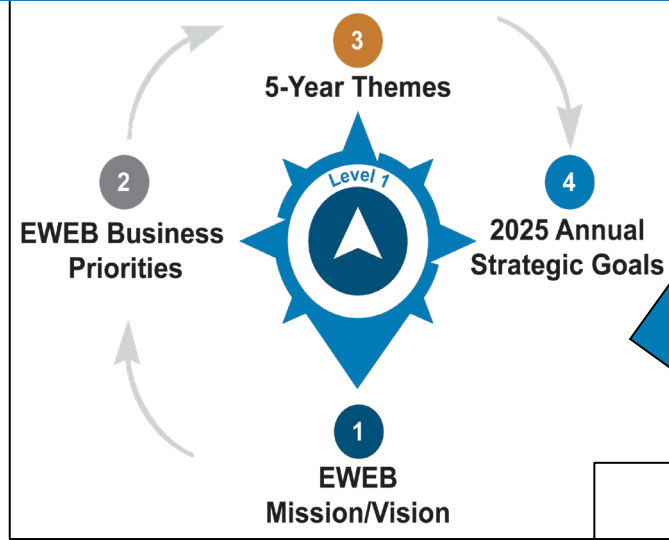
# Part 2 – EWEB Business Management System Revised 2025 Annual Goals...What is EWEB's Business Management System?



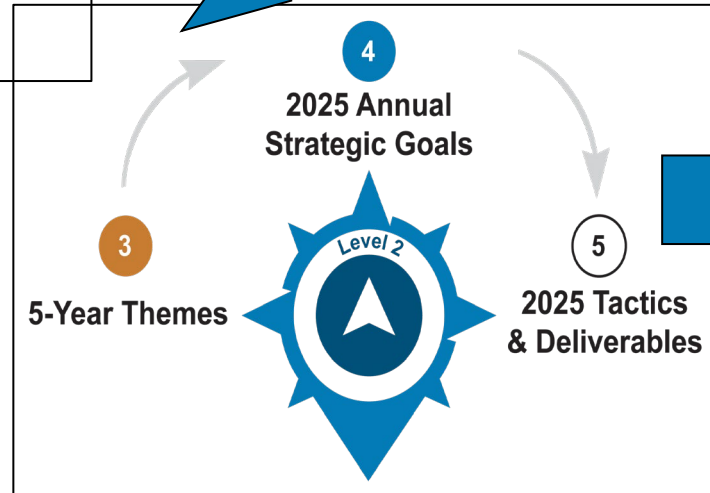
← A set of tools, processes, and methods that aid in the pursuit of organizational excellence and sustainable results. **Evolves over time. Develop acumen.**

← Three Pillars of focused work.

← Built on a strong foundation.



*X-Matrix*



Tactical Scoping  
& Planning  
Tracking  
Recovery &  
Correction

*Scoping Plans*  
*Bowling Charts*  
*Recovery/Alternations*

*Q-Reports*

Quarterly  
Report



# EWEB Business Management System Revised 2025 Annual Goals 1-9

Goal No.	Proposed Revised 2025 Annual Goals	Feb. 2025 Goal Reference
1	As part of an overarching Business Management System, implement EWEB's Strategic Compass (X-Matrix) to engage staff and prioritize and align work based on 1-5 year priorities.	2
2	Evaluate & manage budgets and spending based on prioritized outcome(s) with rates impacts near levels of inflation.	*
3	Enhance outage prevention, response and communication.	1
4	Execute EWEB Enterprise Solutions (EES) "Season 2", with a focus on foundational finance & budgeting functionality, and stabilizing & improving basic customer experience.	1
5	Prepare the organization for EWEB Enterprise Solutions (EES) "Season 3", with a focus on asset utilization, field service management, and workforce experience.	6
6	Implement 2023 Energy Resource Action Plan. Complete and begin implementing 2025 Energy Resource Plan (Energy Resource Study + Action Plan).	3, 7, 8
7	Execute "Provider of Choice" (post-2028) Energy Supply Contract with BPA.	3
8	Continue AMI Deployment within urban service territory.	1
9	Assess and enhance the impact of EWEB's existing programs supporting limited income and tenant customer segments.	3, 4, 8

# EWEB Business Management System Revised 2025 Annual Goals 10-18

Goal No.	Proposed Revised 2025 Annual Goals	Feb. 2025 Goal Reference
10	Evaluate and prepare for opportunities to influence consumption behavior.	3
11	Begin implementation of EWEB's 5-year Rate Design Plan.	5
12	Second Drinking Water Source: Progress towards 2026 completion of compliance and regulatory design prerequisites and re-evaluate and establish the criteria and conditions for ongoing pursuit of a water treatment plant on the Willamette River.	1
13	Focus infrastructure resiliency work on major projects identified in existing 2015 Water Master Plan and Electric Capital Plan.	*
14	Begin Business Impact Analysis on the resiliency of five EWEB business functions to prioritize future mitigation efforts.	2
15	Improve workforce resiliency and effectiveness through delivery of updated Human Resources and Business Continuity programs.	2
16	Implement Wildfire Mitigation Plan.	*
17	Refine EWEB's approach to a formalized Cyber Security program.	*
18	Determine the future of the McKenzie Valley Service Territory.	Emerging

# Revised 2025 Annual Goals

## Discussion

*Motion: “...move to approve revised 2025 Annual Goals based on implementation of EWEB Business Management System”*

# General Manager Transition Plan

*Frank Lawson, CEO & General Manager*



# Future Board Agendas

# Board Wrap Up

# Adjourn