

**EWEB** 

**Customer Service Policy** 

#### X. Downtown Network Service Connection Charge (Resolution No. 2004)

#### 1. Purpose

The downtown secondary network offers increased redundancy and high reliability to customers. The configuration of the network requires new services to use specialized equipment and installation standards. A downtown network service connection charge has been established to distribute the costs of service connection to the secondary network in a consistent and transparent manner.

### 2. Applicability

The connection charge will be administered for all customers adding load within the downtown network boundary and that are connected to the network grid.

- a. New Development/Service: The connection charge will be calculated based on the estimated demand (kW) on the secondary network.
- b. Existing Services: The connection charge will be determined based on the difference between the new estimated demand and the highest monthly demand (kW) that occurred within the past five years.
  - i. If a single service is replacing multiple services, the sum of the highest demand (kW) will be used.
- 3. Pricing

Downtown Network Service Connection Charge......\$315.00 per kW

This charge includes the installation and materials to extend and/or connect EWEB electric facilities to the customer installed substructure and equipment.

The customer will be responsible for the following cost in addition to the connection charge: Procurement and installation of metering, vaults, boxes, conduits, service lateral conductors and related service lateral connectors.

4. Special Provisions

The downtown network service connection charge will not apply to spot networks. Customers requesting spot network connections will be assessed the full cost of all required labor, equipment, and materials to provide service within the network boundary.

# RESOLUTION NO. 2004 JANUARY 2020

## EUGENE WATER & ELECTRIC BOARD ADD DOWNTOWN NETWORK SERVICE CONNECTION CHARGE TO CUSTOMER SERVICE POLICY

WHEREAS, the Eugene Water & Electric Board (EWEB) operates and maintains a redundant and high reliable secondary grid, serving customers within its downtown secondary network boundary; and

WHEREAS, EWEB requires specialized equipment and installation standards at higher costs than installations outside of its boundary, often exceeding customers electric service needs; and

**WHEREAS**, in response, EWEB has developed a Downtown Network Service Connection Charge Policy to establish more predictability in network infrastructure costs, reduce price disparity between similarly-sized projects, enable staff to be more responsive to developer requests for high level cost estimates early in their project scoping; and

WHEREAS, EWEB's Downtown Network Service Connection Charge Policy mitigates the current incentive to choose natural gas to solely avoid additional equipment costs, equitably and cost-effectively reducing community and regional carbon emissions; and

**NOW, THEREFORE, BE IT RESOLVED** the Eugene Water & Electric Board hereby authorizes the General Manager to add the Downtown Network Service Connection Charge to the Customer Service Policy to the Appendix B – Electric Service Charges and Prices.

DATED this 7<sup>th</sup> day of January 2020.

THE CITY OF EUGENE, OREGON Acting by and through the Eugene Water & Electric Board

President

I, ANNE M. KAH the duly appointed, qualified, and acting Assistant Secretary of the Eugene Water & Electric Board, do hereby certify that the above is a true and exact copy of the Resolution adopted by the Board at its January 7, 2020 Board Meeting.

Assistant Secretary