

WATER • POWER • PEOPLE

News for our residential customers



EWEB's Water Quality Report: Consistently Outstanding

Access to clean water is vital to public health, safety, and the economy.

Each year, EWEB tests more than 85,000 samples of water that runs through 800 miles of pipe to ensure your drinking water is safe. We are happy to report that your water meets and exceeds the safe drinking water standards set by the Environmental Protection Agency (EPA) and EWEB has once again been listed as an “Outstanding Performer” by the Oregon Health Authority (OHA).

The annual Water Quality Report is a state and federal requirement that provides results of water quality analysis conducted in the prior year and is intended to educate the public on the extensive monitoring of Eugene’s tap water. The report also covers drinking water sources, public health information, substances detected in the water and the levels of those substances.



Your tap water costs about a penny a gallon.
But there’s a lot more to your water bill than just water.



Source Water
Protection
Programs



3-Step
Treatment
Process



800 Miles
of Pipes



25 Pump
Stations



22 Storage
Tanks



85,000
Samples
Each Year

Your water bill supports clean, safe and reliable drinking water from source to tap.

HOW TO LEARN MORE

Each year, EWEB presents a Consumer Confidence Report (CCR), also known as our Drinking Water Quality Report. This document combines required annual notices about contaminants with important facts about the source and quality of your drinking water.

Read the 2021 Drinking Water Quality Report online at eweb.org/CCR or request a printed copy by contacting us at 541-685-7861 or water.quality@eweb.org. Para una copia de este informe en español, contáctenos en eweb.answers@eweb.org o 541-685-7000.

Your community-owned, not-for-profit water and electric utility.

Clean water starts at the source

Eugene residents enjoy some of the highest quality drinking water in the world. The water comes from the pristine McKenzie River, which emerges from Clear Lake, high in the Cascade Mountains. Clear Lake is a spring-fed lake, the water bubbling to the surface through many feet of natural volcanic “filters” before flowing 85 miles down the McKenzie River to the Hayden Bridge Water Filtration Plant in Springfield, where EWEB draws water from the river.



EWEB has completed a Source Water Assessment to identify potential contaminants of concern for our drinking water. For more information about EWEB’s source water monitoring and protection program, visit www.eweb.org/sourcewaterprotection.

Drinking Water Week is a good time to get to know your H2O

It's easy to take drinking water for granted. We don't often think about what we can't see, like the infrastructure behind our taps: the treatment facilities, water pipelines, pumps, and storage reservoirs. But these complex construction and engineering projects reliably deliver clean water to our homes and businesses 24 hours a day, 365 days a year.

Drinking Water Week is celebrated annually in the first week of May and offers a great opportunity to think about the systems and people behind the scenes. Whether they are an engineer designing a new reservoir, a treatment plant operator ensuring the safety and quality of drinking water, or a member of a crew maintaining the infrastructure in our community, water professionals work around the clock to ensure tap water is there when you need it.



Your Board of Commissioners

Wards 4 & 5	John Brown (President)
Wards 6 & 7	Sonya Carlson (Vice President)
Wards 1 & 8	Matt McRae
Wards 2 & 3	John Barofsky
At-large	Mindy Schlossberg

The citizens of Eugene elect five commissioners to four-year terms. They dedicate their service to the utility as volunteers without pay. Commissioners hold regularly scheduled public meetings on the first Tuesday of each month, typically at 5:30 p.m. Our customer-owners are welcome and encouraged to participate. Meetings are streamed live and archived on eweb.org/board.

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