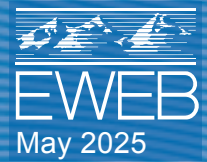


WATER • POWER • PEOPLE

News for our residential customers



EWEB's Water Quality Report: Consistently Outstanding

The results are in! The water we delivered to your tap in 2024 once again met or exceeded all safe drinking water standards set by the Environmental Protection Agency (EPA). Over the course of just one year, your water undergoes over 85,000 tests and checks to make sure it is safe for consumption. Every spring, we compile a report summarizing the results of those tests for public viewing.

You can access the 2024 Drinking Water Quality Report online at eweb.org/CCR or request a printed copy by contacting us at 541-685-7861 or water.quality@eweb.org. Para una copia de este informe en español, contáctenos en eweb.answers@eweb.org o 541-685-7000.

Check it out to learn more about your drinking water sources, the substances that were detected in your water, and other important information.



Your tap water costs about a penny a gallon.
But there's a lot more to your water bill than just water.



Source Water
Protection
Programs



3-Step
Treatment
Process



800 Miles
of Pipes



25 Pump
Stations



23 Storage
Tanks



85,000 Tests
and Checks
Each Year

Your water bill supports clean, safe and reliable drinking water from source to tap.

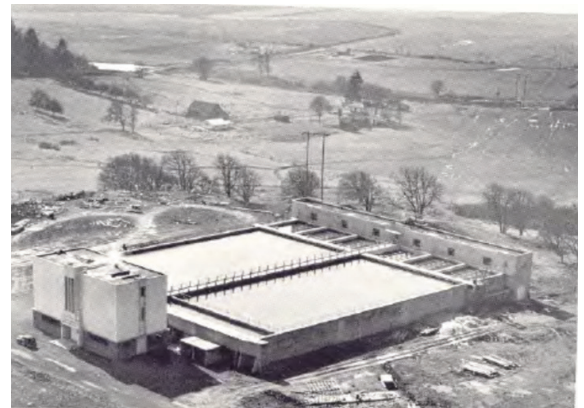
CHEERS TO 50 YEARS OF THE SAFE DRINKING WATER ACT

EWEB and other utilities around the country keep a close watch on water quality thanks to guidance set forth in the Safe Drinking Water Act (SDWA), which was passed in December of 1974. The act regulates over 90 contaminants to ensure consumers receive drinking water that supports their health and vitality. EWEB is proud to report we have never violated a maximum contaminant level set forth in the SDWA.

Happy Birthday, Hayden Bridge!

EWEB's sole water filtration plant, Hayden Bridge, is celebrating 75 years of service this summer. When it opened its doors on July 12, 1950, the plant was the largest in the Pacific Northwest by filtration capacity and included the latest in testing and treatment processes.

Hayden Bridge has undergone many process and structural upgrades over the years. The upgrades have increased operational efficiency, improved safety and enhanced treatment effectiveness at the plant.

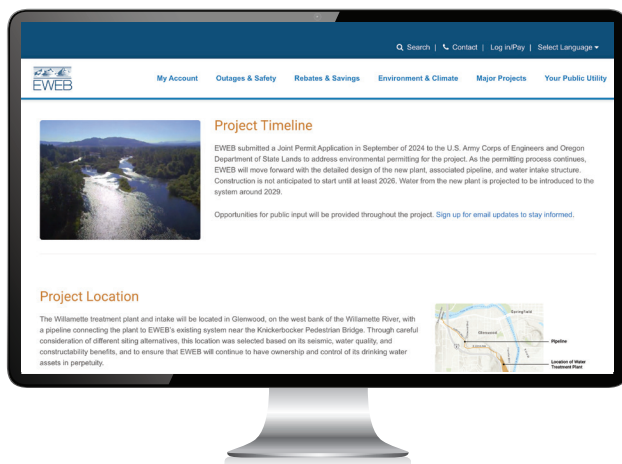


EWEB's Hayden Bridge plant in 1950

While Hayden Bridge will remain our primary plant as it has for the greater part of the last century, EWEB is planning to build a new water treatment plant on the Willamette River to serve as a critical backup in the event of an emergency.

Looking Forward to a New Era of Water Resiliency

Did you know that most large cities have more than one water source and treatment plant? This allows cities to keep processing water should one of their sources or plants become compromised through a chemical spill, toxic algae bloom, equipment failure or other disaster.



Right now, Eugene only has one water source, the McKenzie River, and one treatment plant, Hayden Bridge. For the last several years, EWEB has been working to establish a second source by building a new water treatment plant on the upper Willamette River.

Last year, the team reached an important milestone by submitting a joint permit application to address environmental permitting for the project. The current estimate has construction starting around 2026 and finishing around 2029.

We have set up a project website with information about the water quality at the proposed intake (spoiler: it's excellent!) and background about why the plant is so important to increase our water resiliency locally. Take a look.



SCAN TO VISIT

eweb.org/projects/willamette-water-treatment-plant

Follow us @EWEButility for water and electricity news, programs and tips



Join our email list at eweb.org/newsletters