



Eugene Water & Electric Board

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www.eweb.org

FORM 9

Heat Pump Water Heater Program Information

PROGRAM DESCRIPTION

Heat pump water heaters (HPWH) are revolutionizing the way we heat water. Rather than generating heat directly, heat pump water heaters move heat from one place to another. Utilizing this super-efficient technology, heat pump water heaters can help cut your electric water heating costs by as much as 24% to 50%.

ELIGIBILITY REQUIREMENTS

- All EWEB electric customers may be eligible, regardless of their current heating system or water heater type.
- Loans are not currently available for this program.
- The HPWH must be listed on the BPA Qualified Heat Pump Water Heater List (https://www.bpa.gov/EE/Sectors/Residential/Documents/BPA_HPWH_QPL.xlsx).
- Only Tier 3 units qualify for a rebate.
- Heat pump water heater units may be installed in an unheated location (e.g. garage, unheated basement, shed, etc.) or in a conditioned/interior location.
- The HPWH must be installed according to manufacturer specifications. A partial list of installers can be found on the Hot Water Solutions website (<https://hotwatersolutionsnw.org/find-an-installer>).
- Do-It-Yourself installations qualify for a rebate. For do-it-yourself conversions from gas appliances to electric appliances, please check with your natural gas provider for any safety guidelines that you may be required to follow. It is always recommended that a licensed professional perform all installation work according to all local codes.
- A **Heat Pump Water Heater Installation Form** must be completely filled out and submitted to EWEB.
- A copy of the purchase receipt and/or installer's invoice must be submitted to EWEB.
- Signature of the home owner is required on the **Energy Management Services Program Application (FORM 1)**.

PROGRAM STEPS

1. The home owner must complete, sign and return a completed **Energy Management Services Program Application (FORM 1)** to EWEB.
2. Upon participation approval, an EWEB Energy Management Specialist will send the customer a letter or email outlining the next steps.
3. After installation of the system and submittal of all required documentation (**Heat Pump Water Heater Installation Form** and a copy of the purchase receipt and/or installer's invoice), EWEB will verify the system for program compliance.
4. The rebate payment will be mailed to either the homeowner or contractor approximately four to six weeks from the date EWEB approves the installation.

FINANCING & INCENTIVES

A customer may opt to receive the rebate **OR** 0% interest loan (upon approved credit) referenced in the box below.

0% Interest Loans (48 month term)	Rebates
\$2,500	\$800

ADDITIONAL TAX CREDIT INFORMATION

Federal:

www.energystar.gov

Search *tax credits*

RENTAL PROPERTIES: Home owners must include a completed Form W-9 with their program application.