

2010 EWEB Community Care Job Loss Loan Deferral Program

Effective 9/30/2010 until funding is depleted or 12/31/10, whichever occurs first

Eligibility Requirements

A customer is eligible for the job loss benefit if they are currently receiving Unemployment Insurance payments and have not received EWEB low-income assistance since Oct. 1, 2010.

- If customer has received job loss loan deferral previously, they are not eligible to receive again – new participants only effective 9/30/2010.
- If you are currently receiving unemployment compensation, and can show verifiable proof within the last 14 days, you may be eligible to defer your monthly loan payment for six months.
- If the customer has more than one weatherization loan, they may only defer one loan payment (per customer account).
- A customer cannot apply for a new loan while participating in the loan deferral program. A customer would have to choose to either cancel their loan deferral to continue their new loan application process, or would have to delay applying for a new loan until the current loan was no longer being deferred.
- The loan deferral will only apply to loan charges owing **after** the loan deferral is approved. The deferral will not bring an account current that is in the arrears.
- The account holder and/or spouse/legal domestic partner who remain unemployed at time of application are the only household members to qualify as recipients. Other household members and roommates do not qualify for job loss assistance payments.
- Income qualification is not required for this 2010 EWEB Community Care Job Loss Loan Deferral Program.

Customers must provide one of the following, showing evidence of eligible applicant having an Unemployment Insurance deposit within last 14 days:

1. Unemployment statement
2. Bank Statement
3. Credit card Statement

Application Process

In order to receive bill assistance, the active account holder and/or spouse / legal domestic partner must complete a Job Loss Application found at www.eweb.org. Customers that do not have access to the Internet may call Customer Service at 541-685-7000 M-F between 9 am – 5 pm and ask for an application to be mailed. EWEB will process completed applications on a first come first serve basis within 10-15 business days.

Completed applications, along with proof of unemployment insurance, may be faxed to 541-684-5811, E-mailed to EWEB.Assistance@EWEB.org, drop it off at EWEB's Customer Service drop box or Mail to 500 E. 4th Ave Eugene, OR 97401.