



2012 EWEB Community Care Job Loss

A one-time \$200 per program year Community Care payment to active EWEB Account holder, and/or Legal Spouse or Legal Domestic Partner as listed on EWEB account. Customer must meet Program Eligibility Requirements. **Effective 10/01/11 until funding is depleted or 09/30/2012, whichever occurs first.**

Customer Name Spouse / Legal Domestic Partner

Address

Phone Number

EWEB Account Number

Customer Email Address

Date of Current Unemployment Evidence: _____

Customers must provide one of the following, showing evidence of eligible applicant having an Unemployment Insurance deposit within last 14 days. Proof of unemployment MUST include recipient's name:

1. Unemployment statement
2. Bank statement
3. Credit card statement

\$200 assistance will be noted on your account within 10 to 15 business days, following EWEB approval. By accepting the 2011 EWEB Community Care Job Loss Assistance, customer agrees to all EWEB Customer Care Policy and Procedures. If your application is denied, EWEB Customer Care Department will respond via Email or U.S. Mail. **Your next eligible date to receive any funds from EWEB Customer Care Program is Oct. 1, 2012.**

Funds are not available if the following occurs:

1. EWEB account is closed or a voluntary disconnect is scheduled when seeking assistance.
2. You owe a deposit on your bill.
3. Abusive behavior toward EWEB.
4. Tampering with any EWEB property or any evidence of fraud.

CLOSING EWEB ACCOUNT WITH POSITIVE CREDIT BALANCE

If an EWEB customer closes their EWEB account with a positive credit balance due to any of the EWEB Customer Care programs, this positive credit balance is returned to EWEB programs and is not refunded to the customer. I authorize the release and exchange of information between EWEB, Lane County, Lane County subcontractors and the Housing and Community Services Agency regarding my energy and utility usage, billing and payment history and the weatherization status of my home. This authorization will continue while I participate in any EWEB funded programs and for the following 12 months.

Customer Signature

Date

You may fax the completed application, along with proof of unemployment, to 541-684-5811, email to EWEB.Assistance@EWEB.org, drop it off at EWEB's Customer Service drop box or mail it to: 500 E. Fourth Ave., Eugene, OR 97401.

For EWEB use only:

Authorized EWEB employee to approve/deny _____

Approved

Denied

Reason for denial: _____