



Customer Solutions Residential Program Application

Please select the programs for which you are applying:

Rebate/Loan*/Grant Programs:**

Ductless Heat Pump
Ducted Heat Pump
Windows
Insulation
Heat Pump Water Heater

Rebate Only Programs:

Septic Pumping
New Construction
EV Charger
E-Bike
Packaged Terminal Heat Pump (multifamily only)
Solar PV

Loan Only Programs*:

Generator
Water Line
Septic Service/Repair
Electric Upgrade/Repair

Grant Only Programs:**

Income Eligible
Leak Repair
Income Eligible
Electric Repair

*If Applying for a Loan, be sure to complete a separate loan application as well. See program pages on www.eweb.org for specific loan limits. Loan application processing may take up to 30 days. Please wait to receive EWEB notification of loan approval before proceeding with your project. **Grants are only available to those who qualify. Please visit www.eweb.org/assistance to review income guidelines.

SECTION 1		Customer information	
EWEB Customer Name			
Service Address			
Email Address (EWEB will not solicit or share with any third party)		Cell Phone #	Home/Secondary Phone #
Mailing Address (if different than service address)			
Do you think you might qualify for Income-Based Assistance? <input type="checkbox"/> Yes <input type="checkbox"/> No (Visit www.eweb.org/assistance for more info)			
SECTION 2		Home information	
Primary home heating: <input type="checkbox"/> Stove <input type="checkbox"/> Ducted Heat Pump <input type="checkbox"/> Ductless Heat Pump <input type="checkbox"/> Furnace <input type="checkbox"/> Zonal (baseboard/ceiling/wall) <input type="checkbox"/> Other: _____			
Primary heating fuel used in the home: <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Propane <input type="checkbox"/> Wood/Pellet <input type="checkbox"/> Oil			
Type of home: <input type="checkbox"/> Detached Single Family <input type="checkbox"/> Manufactured Condo/Townhouse/Plex: <input type="checkbox"/> 2, 3 or 4 units per building <input type="checkbox"/> 5+ units per building			
Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No (A W9 Form is required for installations in rental properties)			
Tenant Name		Tenant Phone	Cell Phone? <input type="checkbox"/> Yes <input type="checkbox"/> No
SECTION 3		Customer payment designation	
You may elect to have EWEB payment sent directly to you <u>or</u> your contractor (restrictions may apply). Please select one of the following:			
<input type="checkbox"/> Send payment to MYSELF <input type="checkbox"/> Send payment to CONTRACTOR			
Income-based assistance grants are paid to CONTRACTOR.			
Contractor		Phone	Email address



Customer Solutions Residential Program Application

For Heat Pump Water Heaters ONLY

Brand	Model	Size (Gallons)	Installation date
Original water heater: <input type="checkbox"/> Electric <input type="checkbox"/> Gas/Other Installation location: <input type="checkbox"/> Garage or unheated space <input type="checkbox"/> Conditioned space (inside the home)			

For NEEM Manufactured Homes ONLY

Attach NEEM Certificate of Compliance OR provide home's Serial # _____

For EV Charger ONLY

For E-Bike ONLY

Brand	Model	Brand	Model
Attach copy of invoice for both charger and electrician (if applicable)		Attach copy of e-bike invoice	

For Septic Maintenance ONLY

Attach Septic Information and Certification form, copy of invoice and property sketch

TERMS AND CONDITIONS

PROPERTY RIGHTS: The Participant must have the authority to direct and install all project measures on the designated property. Upon request by EWEB, Participant agrees to provide documentation of said authority.

HOME SITE ELIGIBILITY: Eligibility may be limited by dwelling type, pre-existing equipment, EWEB services at the premises or other factors. Eligibility requirements for specific programs can be found at www.eweb.org/saveenergy.

INCENTIVE PAYMENT: EWEB's approval and payment is subject to receipt of all complete and correct documentation, and verification of projects.

TAX LIABILITY: Incentives may be taxable and reported to the IRS. EWEB is not responsible for any tax liability which may be imposed on the participant as a result of payment of any incentives or obtaining financing.

CONTRACTOR ELIGIBILITY: Contractors must be licensed, bonded and insured. Where applicable, participant must use a contractor from the list for the specific program(s) for which they are applying. See program details on www.eweb.org/saveenergy.

DISCLAIMER/NO LIABILITY: The participant assumes the risk of any loss or damage in connection with installation. EWEB review is limited to an evaluation of anticipated energy or water savings per manufacturer's specifications and does not guarantee any particular savings. EWEB is not liable for design, choice, or installation of any project.

ENDORSEMENT: EWEB does not endorse any particular manufacturer, contractor or product.

SAFETY AND BUILDING CODES: Participant agrees to pursue compliance with federal, state, and local building and environmental codes for the installation of the product. Products must be installed consistent with manufacturer instructions.

VERIFICATION: Projects may be verified by EWEB for adherence to specifications and equipment standards. Participant agrees to allow EWEB representatives reasonable access to inspect the installation to determine if it meets the criteria for payment. Your contractor is responsible for scheduling any in-progress verifications with EWEB three working days prior to the verification. IN-progress verifications are for areas that are inaccessible, or will be made inaccessible once insulation is installed (attics and any blown insulation installed in an enclosed space).

ADDITIONAL INFORMATION: EWEB may make reasonable use of any information in its possession concerning my installation including, but not limited to, general energy or water usage for the purpose of evaluation and reporting. Participant gives EWEB and its representatives express permission to contact them using the information provided on this application.

By signing this form, I indicate that I have read, understand, and agree to the terms and conditions herein and the program details on www.eweb.org/saveenergy.

SIGN HERE		DATE	
--------------	--	------	--

For additional questions, please email ems.answers@eweb.org, or call EWEB's Customer Solutions Department at 541-685-7088. This application can be emailed to ems.answers@eweb.org or mailed to:

EWEB Customer Solutions, 4200 Roosevelt Blvd, Eugene, Oregon 97402

For more detailed information about EWEB's conservation programs visit www.eweb.org/saveenergy