



## Eugene Water & Electric Board

500 East 4th Avenue/Post Office Box 10148  
Eugene, Oregon 97440-2148  
541-685-7000  
www.eweb.org

# Residential Water Service Line Replacement Program

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The Service Line Replacement program provides EWEB customers with loans to pay a qualifying plumbing contractor to replace leaking customer's water service lines.

Measures may include:

- Service line replacement
- PRV valve replacement or installation (if one not present)
- Installation of whole house Shut-off valve (if one is not present)
- Data logging services to confirm leak exists and is properly repaired
- Install or repair backflow prevention assembly which is directly connected to the service line

Measures **NOT** included:

- Sprinkler system repair
- Repair or replacement of outdoor hose bibs
- Backflow prevention assembly installation or repair **not** connected to the service line
- Repair of plumbing fixtures, piping, etc. within dwelling

\*Recipients of a Water Service Line Replacement Loan are **NOT** eligible to apply for a rebate for newly installed water shut-off valve installed with the new water line.

Upon approved credit, EWEB offers zero-interest loans to property owner in the water service area as an incentive to complete approved plumbing repairs between the meter and the point at which water service line connects to the indoor plumbing. The maximum loan amount is \$5,000 for residential customers. The loan will be billed directly on your EWEB bill.

If you have further questions or would like to apply for a zero-interest loan, please contact Water Distribution Services at 541-984-4747 **before** you start your project.

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**Emergency plumbing repair grants for income eligible EWEB water customers** are now available. Call EWEB Water Distribution Services at 541-685-7441 to apply.

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### Welcome to EWEB's Water Service Line Replacement Program

*Please select your contractors from those on this list if you intend to apply EWEB loan funds toward the cost of materials and labor. Loan funds are not available for the cost of labor if you select an unlisted contractor or if you decide to install the products yourself. Unlisted contractors may apply for inclusion by calling 541-685-7389.*

#### The contractors on this list

- Have agreed to comply with EWEB's installation specifications.
- Have indicated they are currently registered with the Oregon State Construction Contractor's Board.
- Have submitted a Certificate of Insurance verifying liability coverage of a minimum of \$1,000,000.
- Have agreed to warranty their work for one year.

*For tips on selecting a contractor please visit the Oregon State Contractors board at <http://www.oregon.gov/CCB/>.*

Right-Way Plumbing & Backflow Service  
541-484-3787  
CCB # 49561

Pacific Plumbing & Rooter Inc.  
541-505-9312  
CCB # 199420

Kevin Cohen Plumbing, Inc.  
541-607-9208  
CCB # 176311

Ready Rooter/Chapman Plumbing  
541-744-7991  
CCB # 92524

On-Call Plumbing  
541-852-5518  
CCB # 157871

Barnes High-Tech Plumbing  
541-726-9854  
CCB # 83311

Petersen Plumbing  
541-343-9339  
CCB # 093126

Roto-Rooter Plumbers  
541-689-1711  
CCB # 182531

*Rely on us.*