



Customer Solutions

Hand Valve Rebate Application

This rebate is only available for listed EWEB-approved customer-side hand valves.

Current EWEB policy and Oregon State law (ORS 30.182) prohibits anyone other than EWEB authorized personnel from operating any portion of the water system infrastructure including EWEB-owned shut-off valves. The Customer Private Hand Valve Rebate Program was created to give financial incentives to encourage water customers to install shut-off valves on the customer side of the water meter (see picture below). Each private hand valve must be a 3/4 - 1 inch full port valve and must have a handle attached to be exercised by the customer without the need of tools. The hand valves eligible for this rebate must be installed in the Eugene Water & Electric Board water service area. **The rebate amount will appear as a credit on your utility bill. Bill credit cannot be applied without a receipt. NOTE: Rental properties will not be issued a bill credit, but instead a check will be mailed to the homeowner.** Rebate application must be submitted within six months of the customer hand valve installation.

Customer Name:	
Installation Address:	
Mailing Address:	
Home/Work Phone:	Cell Phone:
E-mail Address:	

Is this property a rental? **Please complete and attach a W-9 form.**

Hand Valve provided and installed by plumber	Eligible Rebate \$150	
Hand Valve provided by EWEB and installed by plumber	Eligible Rebate \$75	

This rebate is only available for a 3/4 - 1 inch brass full port ball type private hand valve.
Hand valves may be provided by your plumber or EWEB.
Call 541-685-7595 to have EWEB deliver a hand valve to your house.

Rebate Eligible Private Hand Valves

Ford
Mueller
McDonald

Form must be submitted within six months of installation.
Rebate application must be accompanied with an itemized plumbing invoice.
This application can be emailed to ems.answers@eweb.org or mailed to:
EWEB Customer Solutions, 4200 Roosevelt Blvd, Eugene, Oregon 97402

By signing below, I certify the private hand valve listed above was installed at the above address by a licensed journeyman plumber. I understand that EWEB reserves the right to inspect and approve the installation prior to payment of the rebate. If not the property owner, I represent that I have the authority to install a hand valve on the designated property.

Signed: _____ Date: _____

Installed by: _____ Company: _____ JP# _____