



Customer Solutions

Residential Program Application

Check one: Loan* OR Rebate **If applying for a loan, be sure to complete a loan application as well.** See program information sheets for specific loan limits.

You are applying for (check all that apply): Ductless Heat Pump Ducted Heat Pump Windows
 Insulation Heat Pump Water Heater

Rebate / Grant: Toilet Heat Pump Water Heater New Construction
 EV Charger Income Eligible Leak Repair Septic Maintenance

SECTION 1	Customer information
EWEB Customer Name Service Address	
Email Address (EWEB will not solicit or share with any third party) Cell Phone # Home/Secondary Phone #	
Mailing Address (if different than above)	
Do you think you might qualify for Income-Based Assistance? <input type="checkbox"/> Yes <input type="checkbox"/> No (Visit bit.ly/EWEBLI for more info)	
SECTION 2	Home information
Primary home heating: <input type="checkbox"/> Stove <input type="checkbox"/> Ducted Heat Pump <input type="checkbox"/> Ductless Heat Pump <input type="checkbox"/> Furnace <input type="checkbox"/> Zonal (baseboard/ceiling/wall) <input type="checkbox"/> Other: _____	
Primary heating fuel used in the home: <input type="checkbox"/> Electric <input type="checkbox"/> Gas <input type="checkbox"/> Propane <input type="checkbox"/> Wood/Pellet <input type="checkbox"/> Oil	
Type of home: <input type="checkbox"/> Detached Single Family <input type="checkbox"/> Manufactured Condo/Townhouse/Plex: <input type="checkbox"/> 2, 3 or 4 units per building <input type="checkbox"/> 5 or more units per building	
Is this a rental property? <input type="checkbox"/> Yes <input type="checkbox"/> No (A W9 Form is required for installations in rental properties.)	
Tenant Contact Name Tenant Phone Cell Phone? <input type="checkbox"/> Yes <input type="checkbox"/> No	
SECTION 3	Customer payment designation
After your project has been completed and finalized, you may elect to have EWEB payment sent directly to you <u>or</u> your contractor (restrictions may apply). Please select one of the following: <input type="checkbox"/> Send payment to MYSELF <input type="checkbox"/> Send payment to CONTRACTOR Toilet & Septic rebates are paid to CUSTOMER as a bill credit. Income-based assistance grants are paid to CONTRACTOR.	
Contractor Phone Email address	

For Toilet(s) ONLY			
# of Toilets	Manufacturer	Model Name	Model #
Attach copy of receipt that includes toilet brand name and model number			
For Heat Pump Water Heaters ONLY			
Brand Installed	Model	Size (gallons)	Installation date
Original water heater: <input type="checkbox"/> Electric <input type="checkbox"/> Gas/Other			
Installation location: <input type="checkbox"/> Garage or unheated space <input type="checkbox"/> In conditioned space (inside the home)			
Attach copy of invoice that includes brand name and model number			

* Loan application processing may take up to 30 days. Please wait to receive EWEB notification of loan approval before proceeding with your project.

For NEEM Manufactured Homes ONLY			
Attach NEEM Certificate of Compliance OR provide home's Serial # _____			
For EV Charger ONLY			
Brand Installed	Model	Installation date	EV make/model/year
Attach copy of invoice			
For Septic Maintenance ONLY			
Attach Septic Information and Certification form, copy of invoice and property sketch			

TERMS AND CONDITIONS

HOMEOWNER ELIGIBILITY: The home must have EWEB electric service (or water service for water programs). Exception: septic.

INCENTIVE PAYMENT: EWEB will approve payment upon receipt of all complete and correct documentation and verification of projects.

Please allow four to six weeks to receive incentive.

TAX LIABILITY: Neither EWEB nor the contractor is responsible for any tax liability which may be imposed on the participant as a result of payment of any incentives or as a result of obtaining financing. I understand that incentives may be taxable and reported to the IRS.

CONTRACTOR ELIGIBILITY: Contractors must be licensed, bonded and insured. Where applicable, participant must use a contractor from the list for the specific program(s) for which s/he is applying. See program details on www.eweb.org.

DISCLAIMER/NO LIABILITY: The participant assumes the risk of any loss or damage in connection with installation. EWEB does not guarantee any particular energy or water savings results by its approval of the installation.

ENDORSEMENT: EWEB does not endorse any particular manufacturer, contractor or product.

SAFETY AND BUILDING CODES: The participant agrees to pursue compliance with federal, state and local building and environmental codes for the installation of the product. Products must be installed consistent with manufacturer instructions.

PROPERTY RIGHTS: The participant must have proper authority to install the measure(s) on the designated property.

ACCESS AND EVALUATION: EWEB and its representatives may request access to the property on which the measure(s) was installed, to review and evaluate the installation during and after completion. The participant agrees to provide reasonable access to the property for the purposes described herein. In addition, EWEB may contact the participant for survey participation and project feedback.

ADDITIONAL INFORMATION: Projects may be verified by EWEB for adherence to specifications and equipment standards. Your contractor is responsible for scheduling any in-progress verifications with EWEB three working days prior to the verification. In-progress verifications are for areas that are inaccessible, or will be made inaccessible, once insulation is installed (attics and any blown insulation installed in an enclosed space).

By signing this participation form I agree to the following:

- ✓ The home has or will have primary electric heat (a heating system that services 50% or more of the conditioned living area).
Exceptions: heat pump water heaters and water and septic programs.
- ✓ I understand that EWEB may make reasonable use of any information in its possession concerning my installation. Such use may include, but is not limited to, general energy or water usage for the purpose of evaluation and reporting.
- ✓ I will allow EWEB representatives to inspect the installation for the sole purpose of determining if the installation qualifies for the payment.
- ✓ I am responsible for repayment of any monies due to EWEB as a result of program participation. See program details on www.eweb.org.
- ✓ I give EWEB and its representatives express permission to contact me using the information I have provided on this application.
- ✓ I have read and understand the details of the terms and conditions on this form and the program details on www.eweb.org.

SIGN HERE		DATE	
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For additional questions, please email ems.answers@eweb.org, or call EWEB's Customer Solutions Department at 541-685-7088.
This application can be emailed to ems.answers@eweb.org or mailed to:

EWEB, Attn: Customer Solutions Department, P.O. Box 10148, Eugene, Oregon 97440-2148
For more detailed information about EWEB's conservation programs visit eweb.org/residential-customers



Customer Solutions

Septic Information and Certification form

This form must be accompanied by a program application, copy of invoice and property site sketch

Customer information	
Name	Site Address (Street, City, State, Zip)
Please indicate one of the following:	
<input type="checkbox"/> Current EWEB customer – payable via bill credit	<input type="checkbox"/> NOT a current EWEB customer – payable via check

Septic System Information – To be completed by Contractor	
	Septic tank volume: gallons
Tank appears to be free from defects, leaking and signs of deterioration <input type="checkbox"/> Yes <input type="checkbox"/> No	Septic tank baffles are intact <input type="checkbox"/> Yes <input type="checkbox"/> No Scum Layer (inches) Sludge Layer (inches)
Is there a county record for the septic system Yes No	Date Septic System installed: (mm/yyyy) <input type="checkbox"/> No record
Septic tank material: <input type="checkbox"/> Concrete <input type="checkbox"/> Steel <input type="checkbox"/> Plastic <input type="checkbox"/> Fiberglass <input type="checkbox"/> Unknown <input type="checkbox"/> Other (explain):	Absorption area appears to be free from roads, vehicular traffic, structures, livestock, deep-rooted plants, and surface water runoff: <input type="checkbox"/> Yes <input type="checkbox"/> No
Septic Contractor Business Name	Phone Email address CCB#
Date of Inspection	Person Performing Inspection Phone
Recommendations for repairs / additional comments:	
As the Septic Contractor , I hereby certify, by my signature, that I meet all of the qualifications required to perform onsite wastewater system evaluations in the state of Oregon pursuant to OAR 340-071-0155. I acknowledge that this form is not intended to constitute or substitute any documentation required by the Department of Environmental Quality, nor shall any elements of this application act as replacement or supplement for Oregon DEQ qualifications.	
I have also attached the following required documents: Copy of invoice, and property site sketch or drawing (to scale) indicating location of septic tank, disposal trenches, property lines, easements, existing structures, driveways and water supply (water lines & wells),. See page 2.	
Contractor Name (Print)	Signature Date

Property site sketch must be completed – see other side

Provide a property site sketch or plan the space below

Show the actual or best estimate measurements of components that were confirmed during this evaluation; septic tank, existing structures, driveways, and water supply (water lines and wells) as well as each of the following, if known: soil absorption system, property lines, easements. **Draw to scale and indicate the direction north.**

A large grid of graph paper, consisting of 30 columns and 30 rows of small squares, intended for drawing a property site sketch.