Understanding your bill

Amount Due is the summation of Balance Forward and Current Charges. If "Upon Receipt" appears in the Payment Due box, you have an existing past-due balance. In this case, your bill is due immediately.

Number of Days in the billing cycle and Average Temperature can affect your usage and total bill.

Usage in kWh tells you how much electricity you used in the billing period. The average single family Eugene residence uses around 1,600 kWh per month.

Basic Service: Covers the fixed cost of services for things such as metering and billing.

Delivery Charge: Covers the costs to operate and maintain the wires, transformers, poles and other equipment it takes to send you power.

Energy Charge: Covers the costs of producing the electricity and sending it long distance to our distribution system.

Paying attention to your water usage could alert you to a water leak.

Water Consumption Charge: Covers the costs of filtering the water and sending it to your home.

Additional Services could include a loan charge, late fee, deposit or other charge.

EWEB acts as the billing agent for the City of Eugene. For questions about wastewater or stormwater, contact the City of Eugene.