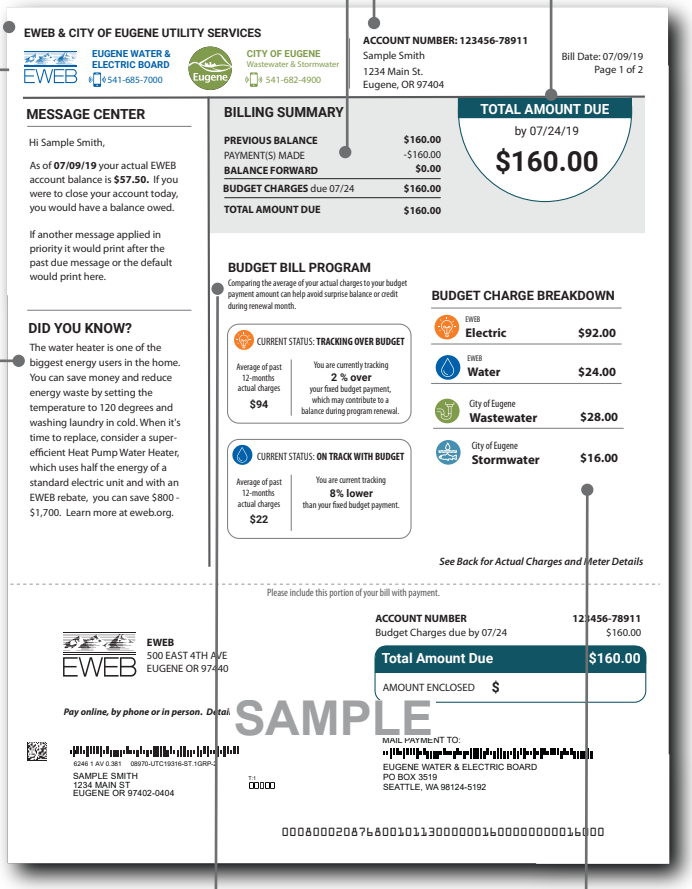
Your EWEB statement has a new look!

EWEB is making it easier for customers to do business with us. We want to shift more power in your hands, and that starts with improving some of the basics. We have created a new bill that delivers information in a clear, readable way so you can make informed decisions about your energy and water use.



Account information

Billing summary

Amount due and due date

Contact information

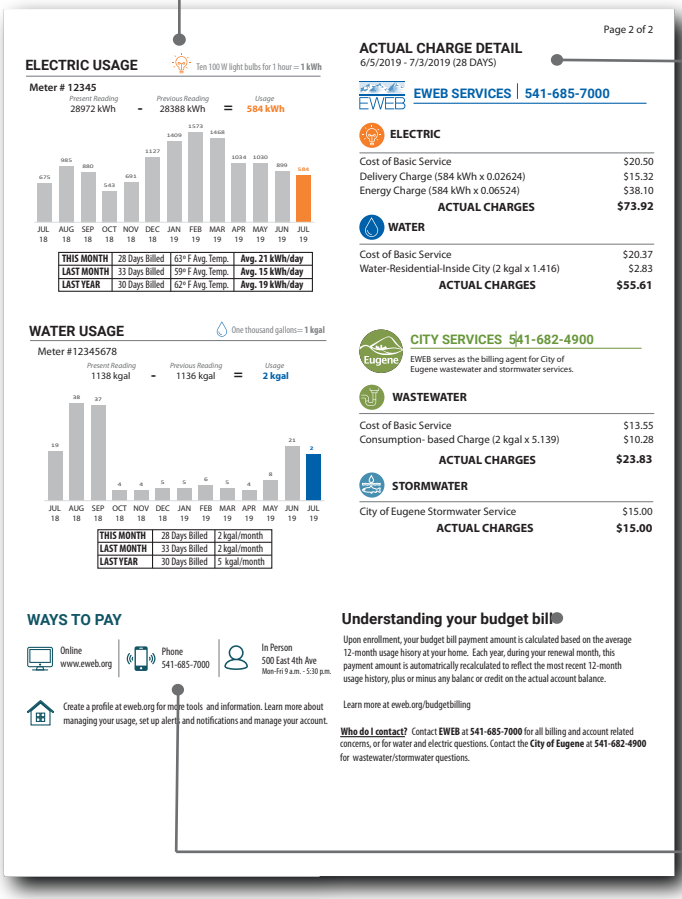
For water, electric or account and billing questions, contact EWEB. Contact the City of Eugene for stormwater and wastewater related questions

Message center

Check here for important notices about your account, as well as timely information and seasonal tips.

Usage Details

Refer to details from the current month, previous month and same month from the previous year to help make informed decisions about your water and energy use.



Budget bill program

A new, at-a-glance view of average 12-month actual charges compared to your budget payment plan.

Comparing the average of actual charges with your budget amount can help avoid a surprise credit or balance during your renewal month.

Budget charge breakdown

Actual charge details

Find details on the month's actual charges.

Ways to pay