

Who was the contractor for your project?	Please rate the work performed by your contractor, where 0 is very dissatisfied and 10 is very satisfied.					Please provide any additional feedback regarding your experience with your contractor.
	Quality of installation	Quality of products	Flexibility and timeliness of work schedule	Professionalism and respect for your property	Overall satisfaction with the contractor	
ABEE	7	8	9	8	8	Great to work with
Discount Windows	9	9	10	10	10	Prompt, courteous to renters and us, efficient, great clean-up afterwards and very easy to work with.
Discount Windows	7	9	9	7	7	
Discount Windows	10	10	10	10	10	
Discount Windows	8	10	8	7	8	All employees showed positive attitude. Work complete in timeframe projected.
Discount Windows	10	10	10	10	10	
Discount Windows	10	10	10	10	10	
Emerald Valley Weatherization	9	9	9	9	9	
Emerald Valley Weatherization	10	10	10	10	10	They helped me find the product I wanted, and the installation went smoothly.
Emerald Valley Weatherization	10	10	9	10	10	Working with Emerald Valley was excellent. They are friendly, professional, and did the work quickly. We had our windows installed the week after the big snow storm in Feb. and they didn't push back our installation or anything. I recommend them highly and am very impressed with the quality of their work.
Emerald Valley Weatherization	10	10	10	10	10	Overall the contractor was great but both patio doors he replaced had corner cracks in the glass determined to be a manufacturing defect. Both were replaced by the company the contractor purchased the doors from but it took considerable time to have this happen and the contractor didn't really follow up on this to make sure the work was redone. I had to call him several times to get things moving on this. I would have thought he would have done the window replacement himself as it was his job or at least better followed through on making sure it was done.
Emerald Valley Weatherization	10	10	10	10	10	We are very pleased with the windows, the install and would highly recommend Emerald Valley!
Emerald Valley Weatherization	10	10	9	10	10	Everything works fine. The removal and reattachment of the interior trim and the cut and installation of the exterior trim were below my expectation.
Emerald Valley Weatherization	9	8	7	7	8	Can't say enough good things. Arrived on time, cleaned up each day, pleasant to work with, quick repair on faulty item, just an excellent team.
Emerald Valley Weatherization	10	10	10	10	10	Installation was well done and fast once our window order was complete and ready for the install. No complaints about the installation itself and the crew that did the work. Much less impressed with the administrative side. Initial appointment for estimate was missed. Office was very slow to respond with questions about payment, which took forever to go through because their contract with the bank that processed their credit card transactions had expired, and was also extremely slow in providing necessary documentation to EWEB so that rebate could be processed.
Emerald Valley Weatherization	10	10	10	10	10	
Emerald Valley Weatherization	10	10	10	10	10	
Emerald Valley Weatherization	10	10	9	10	10	Had to call them back to remove stick tape residue. Which they gladly did.
Emerald Valley Weatherization	9	8	10	10	10	
Emerald Valley Weatherization	8	7	6	7	8	
Emerald Valley Weatherization	10	10	10	10	10	This company came highly recommended by friends who had done business with them before and I was not disappointed. I was greatly impressed by how professional, friendly, and accommodating all involved were from the owner to the workers. A company with high integrity and standards. Although my little house has many windows they were able to take out the old and install the new windows quickly. They left my house cleaner than they found it! Highly recommend this company.
Energy Factor Glass	10	8	10	10	10	
Energy Factor Glass	10	10	10	10	10	Outstanding performance
Home Depot supplied the contractor	5	8	2	9	6	

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Image Builders	10	10	10	10	10	Mark and his crew were very professional and answered all my questions. I was extremely satisfied with how quickly they were able to accomplish the job although they ran into problems removing the old windows.
Image Builders	10	10	10	10	10	I would highly recommend Image Builders to anyone considering window replacement.
Jones Window & Door	10	10	10	10	7	Answered questions forthrightly and completely.
Jones Window & Door	10	9	10	10	10	
Jones Window & Door	10	9	9	10	9	
Mark & Co.	10	10	10	10	10	
Mark & Co.	9	9	9	10	10	Great work by Mark Seery. Mark & Company is the way to go.
Mark & Co.	10	10	10	10	10	
Mark & Co.	9	10	9	10	10	Took a long time to finish the job as they measured wrong the first time.
Mark & Co.	10	10	10	10	10	Mark & Co. was quick and professional. No other contractor that I called on the list called me back to even give a bid.
Mark & Co.	10	10	10	10	10	Mark & Co. was one of the best experiences I have ever had with any contractor. Not only did the windows exceed expectations, but the crew was very friendly, professional (not one swear word - so rare!) and thorough. If it weren't for the immediate impact of the windows on my home, I wouldn't have known any work had been done; there was no dust, no damaged paint. They cleaned up and even worked around my plants without damaging them! I would recommend them to anyone looking for window installation.
Mark & Co.	8	7	9	8	8	Great working with Mark.
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	7	10	10	
Mark & Co.	9	9	10	9	9	Not only were we very pleased with the contractor, but also with his employees -- who were very considerate and protective of the inside of the house as they were working.
Mark & Co.	10	10	10	10	10	
Mark & Co.	9	8	9	9	9	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	10	10	10	10	10	
Mark & Co.	9	9	9	9	10	
Mark & Co.	9	9	9	8	9	
Renewal by Anderson	8	10	1	9	9	