



Eugene Water & Electric Board

500 East 4th Avenue
PO Box 10148
Eugene OR 97440-2148
541-685-7000
www.eweb.org

High Bill Site Visit Application

Account Holder Name: _____

Address: _____

Phone number: _____

Email address: _____

Please confirm you have completed the following:

- Step 1: Understanding your EWEB Bill**
- Step 2: Diagnosing your High Bill**
- Step 3: Data Collection & Self-Testing.**

Please provide the following information to better help your energy management specialist assist you with resolving your high bill.

What is your primary heating fuel and system type?

How often is your heating system turned on?

What is the average thermostat setting?

How many people are living in the home?

Are there any additional heating source(s)?

Is there any additional information?

You can PDF this document, save it and email to ems.answers@eweb.org