

Who was the contractor for your project?	Please rate the work performed by your contractor, where 0 is very dissatisfied and 10 is very satisfied.					Please provide any additional feedback regarding your experience with your contractor.
	Quality of installation	Quality of products	Flexibility and timeliness of work schedule	Professionalism and respect for your property	Overall satisfaction with the contractor	
Emerald Valley Weatherization	10	10	10	10	10	
Emerald Valley Weatherization	9	9	9	10	9	
Emerald Valley Weatherization	6	7	7	6	6	
Emerald Valley Weatherization	9	9	8	10	9	
Emerald Valley Weatherization	10	10	10	10	10	
Emerald Valley Weatherization	10	10	10	10	10	
Home Insulation	6	6	6	6	2	
Insul8	10	10	9	9	9	
Insul8	10	10	10	10	10	
Josh Lowes Dr. Energy Saver	10	10	10	9	9	They did a thorough attic and underneath the house inspection...more so than any other contractor that I interviewed. They estimated the attic at R19, and the cost to be around \$700. The bid came back at over \$1000. We did question them regarding the difference in cost, but ultimately decided to proceed. When the statement came back and I reviewed the note pinned to my attic, I noticed that the R value had dropped to R11. I think both of us (EWEB and myself) got taken advantage of by the company....and guess what? Other ones are playing the game as well. If the intent is to have a reputable plan for energy conservation by consumers, these contractors are just seeing the dollar signs. I do not believe they are ethical. I think they manipulated the price and the R value as soon as they realized I was going through EWEB. Energy Works is also a great idea, but again the contractors that came out really cost a lot more and were not as thorough in the inspection. I am grateful, even though disappointed with the contractors, for the help from EWEB. I did not realize what a difference adequate insulation could make on the home comfort and utility bill.
Josh Lowes Dr. Energy Saver	9	9	10	10	9	They also installed fan ventilation in kitchen and bath to EWEB/BPA specifications
Josh Lowes Dr. Energy Saver	9	10	9	9	4	Worked hard to correct initial problems. I'm satisfied.
Marshall's	7	10	10	6	8	The men who installed the doors were especially pleasant to work with.
Marshall's	9	9	8	9	9	I highly recommend them.
Marshall's	6	7	6	5	5	
Marshall's	10	10	10	10	10	
Premium Efficiency	10	10	10	10	10	One window was wrongly sized, and they reordered it and installed it very quickly!
Premium Efficiency	10	10	10	10	10	
Premium Efficiency	9	9	8	9	9	Contractor was very professional in all aspects of the bidding, processing, installation and follow-up procedures. Install personnel were helpful, informative and cleaned up and removed all debris from work area. Very satisfied and would not hesitate to use them again.