



Residential Ductless Heat Pump Program Information

PROGRAM DESCRIPTION

A ductless heat pump is a highly efficient heating and cooling system that is easily installed for electrically heated homes with zonal resistance heat (e.g. ceiling, wall or baseboard heating). Ductless heating systems reduce electric costs by as much as 25 to 50% compared to zonal resistance or electric forced air heating systems. They are especially well suited for homes with open floor plans, as one indoor unit can effectively heat and cool a large living space.

A ductless system design does not require expensive and invasive ductwork. Instead, it requires a three inch opening in the wall or ceiling where the indoor unit, or head, is mounted. Installation is low-cost and easy and consists of mounting the indoor and outdoor units, connecting the refrigerant lines and making a few electrical connections.

Ductless heat pumps systems have been around for several decades and are manufactured by many well-known and well-trusted companies. Their ultra-quiet fans evenly circulate air, eliminating hot and cold spots in rooms, therefore increasing the comfort of the home.

ELIGIBILITY REQUIREMENTS

- All EWEB electric customers *may be* eligible.
- Homes with existing functional heat pumps are not eligible to participate.
- The new ductless heat pump must be the primary heating system serving more than 50% of the conditioned area of the home.
- Signature of the home owner is required on the **Energy Management Services Program Application (FORM 1)**.
- Loan approval is based on EWEB credit history and credit report, and loan amount may vary based on approved credit.

PROGRAM STEPS

The home owner must complete, sign and return a completed **Energy Management Services Program Application (FORM 1)** to EWEB.

1. If you are applying for a 0% interest loan, all owners of record must complete, sign and return the loan application to EWEB.
2. Upon participation approval, an EWEB Energy Management Specialist will send the customer a letter or email outlining the next steps.
3. The customer will solicit bids from EWEB's list of participating ductless heat pump contractors and select a contractor.
4. If the customer's decides to upgrade their insulation levels, that work should be completed after the installation of the ductless heat pump. 0% interest loans may be available.
5. After installation of the system and contractor submittal of all required documentation, EWEB will verify the system for program compliance.
6. Rebate payments will be mailed to either the homeowner or contractor approximately four to six weeks from the date EWEB approves the installation. Loan payments will be mailed approximately four to six weeks after the customer returns the signed loan contracts to EWEB.

FINANCING & INCENTIVES

A customer may opt to receive the rebate **OR** 0% interest loan (upon approved credit) referenced in the box below.

0% Interest Loans (48-60 month term)		Rebates
Site-built, manufactured and some multi-family homes may qualify.	\$4,000, plus \$1,500 per additional head installed	\$800

ADDITIONAL TAX CREDIT INFORMATION

Home owners:

Federal:

www.energystar.gov

Search **tax credits**

RENTAL PROPERTIES: Home owners must include a completed Form W-9 with their program application.