

Who is eligible?

Property owners that are EWEB electric service customers living within the Holiday Farm Fire perimeter, that require substantial or full replacement of the service lines to restore utility services.

Description of work

EWEB responsibility:

- Installing upper half of the pole dip
- Installation of pole dip conductor to the box
- Provide mounting brackets

Property owner responsibility:

- Installation of the first ten feet of conduit up the pole from the box
- Service lateral conduit and conductor between the box and service equipment

Reimbursable expenses will be capped at:

- \$60/ft for 200A services
- \$70/ft for services greater than 200A

What to expect

You will be assigned an Engineering Technician that will see your project through from start to finish. Distribution Engineering support staff will assist you with all the details.

Clear communication from EWEB, to help you make informed decisions about your service and the reimbursement amount to be approved.

Funding for this program expires 12/31/2025. We encourage property owners looking to rebuild or restore service to contact us as soon as possible.

Additional Resources Available

In addition to rebates for underground service line conversion, EWEB is offering financial assistance for multiple projects, including:

Septic System & Infrastructure Loans

Our zero-interest loan program can help you replace or make major repairs to your septic system or drain field. Loans of up to \$20,000 are available to home owners who qualify.

Home Site Relocation Program

EWEB will award up to \$7,000 in grants to eligible landowners in the Holiday Farm Fire perimeter interested in rebuilding in a way that helps protect water quality and minimizes risk to the McKenzie River.

Learn more at eweb.org/hff-resources.



Underground Service Line Conversion

EWEB is committed to offering financial assistance to our customers impacted by the Holiday Farm Fire, including investing in underground service lines wherever practical.



We understand rebuilding your home is complicated and can be difficult.

This guide can help you navigate the process for underground electric service conversion reimbursement.



eweb.org | 541-685-7000

eweb.org | 541-685-7521
DistributionEngineering@eweb.org


Underground Service Line Conversion

EWEB is investing in underground service lines wherever practical for our customers living within the Holiday Farm Fire perimeter. Customers requiring substantial or full replacement of their service line in order to restore utility services may qualify for underground conversion.

EWEB's goal is to enhance and improve the design of our upriver distribution assets for reliability and outage response and simplify the process of rebuilding.

EWEB will evaluate existing utility infrastructure and site characteristics to determine whether underground service can be provided.

EWEB has the sole and exclusive discretion to determine the viability of providing underground service.



EWEB is committed to offering financial assistance to our customers impacted by the Holiday Farm Fire.

Funding for this program expires 12/31/2025. We encourage property owners looking to rebuild or restore service to contact us as soon as possible, even if you are only in the planning stages.

First Steps

1. Request electric service restoration by contacting EWEB Distribution Engineering at: 541-685-7521 or DistributionEngineering@eweb.org.
 - Holiday Farm Fire customers will not be required to undergo an estimated technical design process.
 - Holiday Farm Fire customers will not be required to pay a deposit for estimated expenses.
2. A site visit will be scheduled with the property owner or contractor to determine the viability of underground service line.

Possible exclusions include:

 - Topography
 - Intersecting roadways
 - Land use limitations
 - Soil conditions
 - Archaeological prohibitions
 - Structure relocation (Case by case analysis)
3. Once it is determined that underground services are viable at your property, EWEB will provide Final Design and Construction Documents and an Underground Electric Service Reimbursement Agreement.

Next Steps

With your final design, construction documents and an Underground Service Agreement in hand, begin consulting with your electrician and other contractors.

1. Solicit an estimate from the contractor(s) of your choosing to complete the work and submit a preliminary estimate to EWEB for review and approval. Submit your estimate, along with the signed Agreement that was provided to Christina.Svetal@eweb.org.
2. The Engineering Tech will review your submission and send you an agreement indicating approval based on the preliminary estimate or a maximum reimbursement amount.
3. Electric service lines require inspection by Lane County and EWEB prior to being energized.
4. Submit final invoices for the work to EWEB for reimbursement. Significant deviations from the preliminary estimate will delay reimbursement and may not be covered by EWEB. Labor costs will only qualify for reimbursement if completed by a licensed, bonded, and insured contractor.